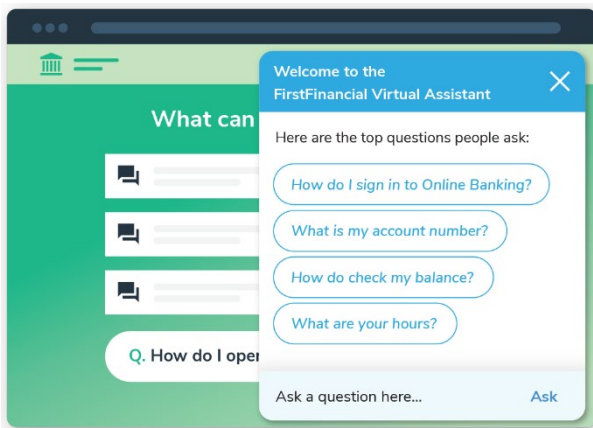




Automate Your Consumer Support With the SilverCloud Chatbot

Easily deploy and deliver the support and service missing from your digital channels. From simple how-to questions such as reset password, to journeys like open an account, provide your consumers with easy-to-use answers whenever and wherever they are.

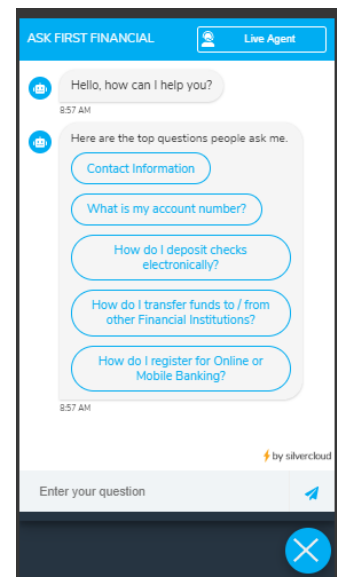


Benefits of SilverCloud Chatbot:

- Support answers that work 24/7 so you can lower support costs.
- Guided conversations that pull your consumers through journeys so you can increase product conversions and deliver self-service.
- Reporting and analysis so you can finally understand what your consumers are looking for in your digital channels.
- Live in 30 days so you can quickly start delivering a better experience.
- No user licenses or usage fees, just a simple flat fee that makes sense.

The ONLY Bank-Specific, Turn-Key Chatbot:

- Deliver the Right Answers:
 - With millions of consumer searches on the SilverCloud platform, we know what questions consumers ask *AND* we build the right answers and guided conversations for you.
- Ensure It's Constantly Improving and Prevent Bot Rot
 - Chatbots are not set it and forget it tools – they need ongoing analysis and updates that AI alone won't deliver. We provide both to ensure its constantly improving to prevent bot rot.
- Deploy Banking-Specific Technology:
 - Deploy the technology that checks the boxes on content management, workflow approvals, audit history, security, AI, and industry connectors that provide a seamless user experience.



Live in 30 Days with 100% Satisfaction Guaranteed